

Field Service Request Form

**For service, complete this form and send it to Aerotech Customer Service.
Fax: 412-967-6870 or Email: service@aerotech.com**

Labor and Travel Rates

Hourly Rate: \$175.00 per hour (8 hour minimum 1st day, 4 hour minimum each additional day)
 Overtime Rate: \$245.00 per hour
 Saturday Rate: \$245.00 per hour
 Sunday/Holiday Rate: \$350.00 per hour
 Travel Rate: \$80.00 per hour
 Travel Weekend Rate: \$150.00 per hour

Unless other arrangements are made, Travel and Subsistence are the customer's responsibility on both warranty and non-warranty field trips. These charges include:

- Airfare
- Hotel expenses
- All other transportation (car rental, taxi, train, etc.)
- Miscellaneous travel-related expenses

IN-DEPTH TECHNICAL AND PROGRAMMING TRAINING FOR OUR PRODUCTS IS AVAILABLE THROUGH AEROTECH AT 412-967-6440. RATES VARY ACCORDING TO PRODUCT.

Required Service (check one)

Warranty

Non-warranty

Brief Description (required for all services)

Desired Date of Service: MM/DD/YYYY	Company:
Customer Contact:	Title:
Email:	Phone:
Fax:	Address 1:
Address2:	City:
State/Province:	Postal Code:
Country:	PO Number (required):
If sending form via email, a typed electronic signature is valid.	
Customer Signature:	Date: MM/DD/YYYY
Model Number:	Serial Number: